



SMS Users Guide

Before you use the CPD Solutions SMS gateway:

Your cell phone number will serve as your account access number or user number, this is automatically detected by the system, you must therefore register with your own cell phone. Save this short SMS gateway number on your cell phone's contacts under CPD Solutions (sms sent to this number are charged at standard rate) :

Short number: 31029

Register new user (follow these steps also if you want to edit your existing details)

Step 1: Type an SMS message containing only the letter r and send it to 31029. You will receive the following sms from the system:

title= initials= surname= profreg= id= COMPLETE YOUR DETAILS AND FORWARD TO 31029

Step 2: Fill in your details as required and forward (do not reply) to 31029. Your forwarded sms should be similar to this one:

*title=Mr initials=JP surname=Smith profreg=OT123 id=1206095005088
COMPLETE YOUR DETAILS AND FORWARD TO 31029*

Tip: Once you have registered via cell phone you can also log into www.cpdolutions.co.za with your cell phone number and a pin code – the pin code will be provided from the website home page under the <Retrieve your pin> Link. You may also complete the test on-line or print certificates for passed tests when you log into the website.

Answer a multiple choice test via sms:

Compose an sms with the test code (published with the test) and your sequence of answers and send to 31029 i.e. (you may use spaces anywhere and upper or lower case letters to improve readability):

a12345 cb ba dc ca ae ..



Submit a CPD activity attendance code via sms:

Compose an sms with the activity code(s) (up to 5 codes per SMS) and send to 31029 i.e.:

b11111 b22222 b33333 .. and so on

SMS responses from CPD Solutions:

In all cases where you submit an SMS to CDP Solutions, you should receive a response within less than 5 minutes.

The most common cause for a non response is that the SMS was sent to the wrong number. Less frequently, but also possible is a delay somewhere in the cell phone network system. Trying to resend the SMS an hour or so later may resolve the problem.

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